

HONG KONG SANATORIUM & HOSPITAL

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香港跑馬地山村道 2號 2 Village Road, Happy Valley, Hong Kong Tel: (852) 2572 0211 Fax: (852) 2835 8008



(8 September 2009, Hong Kong) Hong Kong Sanatorium & Hospital (HKSH) has recently completed its Phase III Extension. The Hospital is pleased to introduce the public to the new types of room and ward. Thanks to new technology, HKSH brings brand new hospital experience to patients and their families in a safe, comfortable, private and pleasant environment.

Technology Brings Safety

As always, HKSH spares no efforts in introducing state-of-the-art technology so as to provide high quality medical service to patients. **IE Buddy** (Information plus Entertainment) is a good example. The **IE Buddy** is a Patient Infotainment Terminal (PIT) that provides clinical information plus entertainment and is a buddy of patients during hospital stay.

In order to strengthen personalized healthcare, reduce human error and thus *enhance patient safety*, streamline consultation and caring process, provide hospital information and entertainment to patients, HKSH installed the **IE Buddy** (Patient Infotainment Terminal) in every in-patient area. It is noticed that hospitals in European countries such as UK, Ireland and Norway have also introduced the Patient Infotainment Terminal for inpatients. HKSH is proud to be the first hospital in Hong Kong to introduce this advanced system - **IE Buddy** to patients.









IE Buddy (Patient Infotainment Terminal) - Capability at a Glance

(A) Viewing of Clinical Information

- Patient Assessment Form
- Allergy (if any)
- Radiological images & reports
- Laboratory results
- Histopathology results
- Nuclear medicine & PET reports
- Patient record



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(B) Verification / Data Entry / Ordering

- Bedside medication verification
- Patient assessment / record data entry*
- Laboratory test ordering*
- Radiology exam ordering*
- Medication ordering*

Patient safety is one of the top priorities of the hospital. At present, the *bedside medication verification* function can ensure right drug is delivered to right patient where two nurses will verify patient's identity and medication name every time they deliver medication to patient. It helps *ensure patient safety*.

(C) Health Education

Patients can view at bedside an array of health education videos and feature articles produced by the hospital, which are informative and entertaining.

(D) Communication / Entertainment / Information

- Broadband Internet Access
- VoIP (Voice over Internet Protocol)
- Various TV channels
- Catering menu

Safe and Private Environment

Infection control is another main concern of the hospital. In order to minimize the risk of cross infection, space between beds of General Ward is expanded. Besides, the newly introduced *ceiling-high movable partitions* between beds provide physical barrier that limit transfer of bacteria. Not only patients but also their family members are protected. With these partitions, patients can also enjoy higher degree of privacy. HKSH is the first hospital in Hong Kong to introduce the ceiling-high movable partitions in general ward.

The *Semi-Private Single Room* ensures patient privacy that each patient enjoys a spacious single room and shares washroom facilities with a few other patients. Besides, each room has a sofa bar for patient's family member.

The *Isolation Unit* is equipped with independent facilities with mechanical ventilation and air conditioning. Each room is built with negative pressure air extraction system to ensure good ventilation and preventing the inward flow of contaminated air. An ante-room is available for staff gowning and de-gowning to enhance protection for nursing staff and visitors. Automatic doors are controlled by touch pads. To enable communication between patient and his families, a CCTV system is installed.

Experience the Unparalleled Comfort and Space

One can experience the unparalleled comfort and spacious environment in the new wards / rooms, whether he is in General Ward, Semi-Private Single Room, Private Room, Private Room or Suite.

^{*} Upcoming IE Buddy functions



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Every feature in the wards / rooms is a demonstration of attentiveness to patients. For example, the Suite and Private Rooms are designed to make patients feel at home. The

all-embracing amenities such as sitting area, dining area, companion bed, HDTV, refrigerator create a comfortable environment, which allows patient's families and friends stay close and render support to the patient in a private area.

Most of the beds and rooms can enjoy the city skyline and are extraordinary spacious, meticulously designed for the comfort and safety of patients. For instance, in Suite and Private Rooms, stainless steel handrails are installed inside the glass-panelled shower room as well as beside the lavatory to assist patient's mobility. A touch screen control for washroom lights is installed by the main door with a multilingual interface (Traditional Chinese, Simplified Chinese, English and Japanese).

In HKSH, we always put patients first. With the new development and hi-tech facilities, the hospital is committed to providing even higher quality medical service and excellent care to patients in a more pleasant environment.

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About Hong Kong Sanatorium & Hospital

Hong Kong Sanatorium & Hospital (HKSH) is one of the leading private hospitals in Hong Kong. It is owned by the Li Shu Fan Medical Foundation (LSFMF), which is a not-for-profit organization. HKSH is committed to fulfilling LSFMF's vision of providing quality health care and advancing medical education and research, with an overriding concern for the public good.

For more details, please visit www.hksh.com

For media enquiry, please contact: Sharon Lun Corporate Communications Manager Hong Kong Sanatorium & Hospital

Tel: 2835 7855

Email: sharonlun@hksh.com